

Approved 12/2/11

Minutes

SILC Quarterly Meeting

Friday, September 9, 2011 • 8:30 a.m. to 4:00 p.m.

Salem Convention Center • 200 Commercial Street SE • Salem, OR

INTRODUCTIONS

Attendees: Ann Balzell (Chairperson), Sherry Stock (Vice Chairperson), Randy Samuelson, Susan Melero, Tony Ellis, Ryan Green, Mike Volpe, Jackie Hovey, Janet Lowther, Dodie McKenzie, Susan Melero, Randy Samuelson, Tony Ellis and Angel Hale. Absent: Dean Westwood, Wendy Howard, Cindy Campbell and Stephanie Parrish Taylor. Administrative Note: Barry Fox-Quamme arrived 9:30, stepped out from 10:30 to 10:50 and did not return after the lunch break. Janet Lowther arrived at 10:55.

Staff Present: Joan Claypool, Shelly Emery, Tina Treasure, Joette Williams and Mark Beasley (Cascade Sound)

Guests Present: Joan Claypool (OVRs), Maria Michael, Jon Tripp, Kirt Toombs (EOCIL) and Sheila Thomas (LILA)

AGENDA REVIEW

Medicaid Long-Term Care Quality and Reimbursement Committee Report will be added to the agenda following Agency Reports.

ACTION • Motion by Samuelson, second by Green to accept the agenda as modified. In favor: Green, Hovey, McKenzie, Melero, Samuelson, Stock, Volpe and Ellis. Fox-Quamme and Lowther were not present for this vote. No opposition or abstentions. Motion carried.

SILC GENERAL ACTION ITEMS

June 3, 2011 SILC Meeting Minutes

ACTION • Motion by Stock, second by Samuelson to accept the minutes as presented. In favor: Green, Hovey, McKenzie, Melero, Samuelson, Stock, Volpe and Ellis. Fox-Quamme and Lowther were not present for this vote. There were no votes in opposition or abstentions. Motion carried.

Third Period Financial Report

At this point we are 87% of the way into the fiscal year, but have spent only 61% of our resources as of August 15. The SILC is currently spending the Title 1 Innovation and Expansion funds that come from OVRs. These are entirely federal funds. The required State General Fund match for 2011 has been spent. This report does not include August payroll. All budget categories are spending below budget. Expenditures to date are \$260,620.33 leaving a revenue balance of \$165, 142.05.

ACTION • Motion by Stock, second by Green to accept the financial report as submitted. In favor: Ellis, Volpe, Stock, Samuelson, Melero, McKenzie, Hovey and Green. Fox-Quamme and Lowther were not present for this vote. There were no votes in opposition or abstentions. Motion carried.

2012 Proposed Budget

The proposed 2012 SILC Budget which would go into effect on October 1, 2011, if approved by the SILC. The total proposed 2012 budget is 10% less than last year's budget. This voluntary reduction was done because most state agencies were required to take budget reductions, and it is important the the SILC does our part in reducing expenditures. The SILC does traditionally have carry over funds. The SILC has eliminated the \$15,000 Cost Allocation line item and reduced the Designated Contingency.

A union contract has been signed and there are again mandatory furlough days. A revised budget with the actual carryover amount will be reported at the December SILC meeting, and budget adjustments will be made at that time. As for State General Funds for the overall IL program, and from which the match for the SILC's Resource Plan is provided, OVRS has agreed to not reduce funding going to the CILs, so the match needed for the SILC budget is available.

ACTION • Motion by Stock, second by Melero to accept the budget as presented. In favor: Green, Hovey, McKenzie, Melero, Samuelson, Stock, Volpe and Ellis. Fox-Quamme and Lowther were not present for this vote. There were no votes in opposition or abstentions. Motion carried.

2012 Proposed Calendar

The Collaboration Committee (CC) had difficulty obtaining a quorum during the summer months this year, and Sherry Stock opened a discussion about possibly not scheduling CC meetings for July and August of 2012.

Consensus was that CC members need to be vigilant in planning for meetings, and remember to tell staff or the committee chairperson as soon as they know they won't be able to attend a meeting so that it can be cancelled or rescheduled.

ACTION • Motion by Hovey, second by Melero to accept the calendar as presented. Discussion arose about a conflict with the Brain Injury Association (BIA) Annual Conference. The conflict would affect Sherry Stock and Ryan Green. It was suggested the SILC change the date of the March meeting to March 9. Beginning in 2013, Sherry Stock will be moving the BIA Conference to the second week in March to avoid this conflict. Hovey and Melero withdrew the original motion. New motion by Stock, second by Melero to accept the SILC calendar, amending the March quarterly meeting to the second Friday in March. In favor: Green, Hovey, McKenzie, Melero,

Samuelson, Stock, Volpe and Ellis. Fox-Quamme and Lowther were not present for this vote. There were no votes in opposition or abstentions. Motion carried.

Proposed Bylaw Revisions

A summary of bylaw and policy revisions recommended by the Membership Development Committee and Executive Committee was provided in the meeting packet, in addition to copies of the bylaws and policies showing specific revisions. Dodie McKenzie read into the record the changes to the Resignation and Termination portion of the Bylaws.

"The Membership Development Committee (MDC) shall review a member's performance, including attendance. If a member fails to attend two (2) out of three (3) Council meetings or three (3) out of five (5) committee meetings in a twelve month period, a member's performance, including attendance will be reviewed for action by the MDC. The MDC will forward the results of their review to the Executive Committee.

If as a result of a recommendation by the MDC, the Executive Committee determines that a member has consistently failed to participate in the work of the Council and its subcommittees, including but not limited to his/her failure to attend, within a twelve month period two, (2) out of three (3) Council meetings or three (3) out of five (5) committee meetings, the Executive Committee shall request the resignation of such member. Failing the receipt of such resignation within thirty (30) days, the Council shall recommend that the Governor or his/her designee terminate the membership of such member on the Council and its committees. A letter will be sent by the Council Chairperson to Council members the first time they have failed to attend a meeting, advising them to refer to the SILC Bylaws regarding Council requirements, should a second absence occur."

There will no longer be excused absences, to eliminate the need for subjective judgments about what constitutes a valid excuse. Instead, a specific number of allowed absences was identified. The idea is that a higher member would not really be able to maintain their duties if they had more the the specified number of absences within a year.

All references to "Chair" have been changed to "Chairperson".

"Monitor & address attendance issues for Council members" was added to the duties of the Council Chairperson.

Another change was included to give the SILC's staff flexibility in arranging meeting sites. Rather than the SILC determining the site, the SILC will only determine the region of the state for the meeting, allowing staff to find an appropriate facility.

Also added was the following statement: "*Committee meetings may be held via conference call, or at a site designated by the committee Chairperson.*"

Policy II Revisions

Added was a statement restricting the Membership Development Committee to participants who are current or former SILC members. References to "Chair" were changed to "Chairperson".

Policy V Revisions

References to "Chair" were changed to "Chairperson". This training policy covers requests of members for reimbursement to attend training events that will enhance their ability to function on the SILC.

ACTION • Motion by Stock, second by Melero to accept the Bylaws and Policies as revised. In favor: Ellis, Volpe, Stock, Samuelson, Melero, McKenzie, Hovey and Green. Fox-Quamme and Lowther were not present for this vote. There were no votes in opposition or abstentions. Motion carried.

The Chairperson wanted the record to show that Dean Westwood was not able to attend today's meeting but sent an email thanking the Council for his time with them. Dean served two consecutive terms and a partial term for a total of eight years with the SILC. There is a recognition certificate and card being sent to Dean as a thank you for his service.

CIL PRESENTATION • Kirt Toombs, EOCIL

Kirt Toombs is the Director of Eastern Oregon Center for Independent Living (EOCIL). EOCIL started planning and building their initial foundation in 1997. In 2000 they started providing services in Eastern Oregon. EOCIL has three offices. The office in Ontario is their corporate office. There is a branch office Pendleton and another in The Dalles. They provide services in thirteen counties to about 450 to 500 individuals a year.

EOCIL has completed a total redesign of their web site. It consists of the history of EOCIL, a section on disaster preparedness, financial wellness and a legislative section.

There is a new board president, Andrea Williams, replacing Carolyn Haney who has been president since 1997. There is also a new treasurer. The board members email addresses are listed on the new web site.

Each year EOCIL celebrates the passing of the Americans with Disabilities Act (ADA). This year they had ADA celebrations in three locations, Ontario, Pendleton and The Dalles. These celebrations attended by the Mayor of

each community consist of an awareness celebration march to City Hall in each location.

EOCIL also provides specialized independent living services for individuals living with HIV or AIDS in rural eastern Oregon.

Their Access Committee is comprised of individuals from the community, staff and board members in each location. They identify system barriers, with input from the community, then work to alleviate those barriers throughout the year. EOCIL has found this, in partnership with local businesses, the most productive way to alleviate barriers.

Their recreation project provides opportunities in the communities for groups to go to concerts, museums and movies.

Kirt was asked to explain how their ADA celebrations were organized. EOCIL has an ADA celebration guide/timeline that is followed by a standing committee of staff, board members and community members. It is very detailed in what needs to be done and when to prepare for the celebration and then what needs to be done after the celebration.

AGENCY REPORTS

OVRs

Ann Balzell shared some information about OVRs, in the absence of Stephaine Parrish Taylor. The Competitive Employment Project in Oregon is going to have a large advertising campaign that will run in October, November and into December, called Think Beyond the Label. The Think Beyond the Label campaign was initially released last year. It was a multi media campaign that was mostly on sports shows, political talk shows and Sunday morning news shows. This advertisement encourages people to look beyond the labels we place on people. It makes a strong comment about people with disabilities working. The ad will be running on television and a print ad will also be released. An 800 number connects employers to OVRs staff, Selaina Miller.

They are also creating a plan called Fulfillment. This plan will make sure that if an employer calls the 800 number, OVRs will have people to place into the job.

DSU/IL Coordinator • Joan Claypool

The Vocational Rehabilitation program is working with the CILs and the SILC to develop the cross training videos on their program services.

The Vocational Rehabilitation program has a contract with Assisted Technologies Inc. (ATI) to purchase equipment. This assistive technology equipment will be housed in CILs so they may loan it out to consumers.

HASL has been working with the Vocational Rehabilitation program on a Healing Pathways project. This project is about women who have experienced depression. One of the secondary outcomes noticed with this project is a renewed interest in employment.

SRC • Sherry Stock

In addition to her written report, Sherry reported that attendees of the August OVRs in-service felt it was the best one they have attended.

The SRC has two surveys out. One survey is for job developers and the other one for OVRs staff to determine their job satisfaction.

OCB • Angel Hale

Angel is now officially in the Training Center Director position at Oregon Commission for the Blind (OCB). OCB has a follow up from the 2009 audit underway. Angel is hoping for some findings from the audit that will help educate staff at OCB. These findings should become public in the next couple of months.

ODC • Tina Treasure

Written report only.

DUAL ELIGIBLE ISSUES IN HEALTHCARE TRANSFORMATION • Brian Nieuburt

Brian is the Community Engagement Analyst for the Oregon Health Authority. He provided information about the move toward coordinated care organizations and the dual eligible initiative taking effect here in Oregon. He is coordinating the outreach on House Bill 3650, the HealthCare Transformation bill. His focus is integration for the people that are dually eligible for both Medicaid and Medicare.

The reasons for HB 3650 are:

1. Healthcare costs are rising all over the state. It impacts the state, business and the individual that has to pay the premiums and the out of pocket costs.
2. The current financial state in the state budget creates an opportunity to look at healthcare costs and do something about them.
3. Oregon outcomes are not as good as they should be. The US spends a lot more money on healthcare than most other countries and our health isn't as good as other countries that spend less. It has been figured out that twenty percent of the population spends about eighty percent of the healthcare dollars here in Oregon.
4. There is a lack of coordination between the different parts of the healthcare system; the physical healthcare system, the mental

healthcare system, the dental and long-term care systems and the social infrastructures.

HB 3650 is the first step to address these problems. In the current budget, expenditures out pace revenues. The triple aim of the Governor and Health Authority's plan for improving the healthcare system is to enhance the patient experience, improve the health of Oregonians and reduce per capita costs.

The current healthcare system focuses on medical care; the primary care physician and the hospitals. It is estimated that this makes up only ten percent of a person's health. There are also biological, lifestyle, behavior, social and environmental factors.

The vision of HB 3650 is to integrate and coordinate a person's benefits and services. The Coordinated Care Organization (CCO) would be the central, responsible organization for integration and coordination. The CCOs are going to be based locally so there will be local accountability for the people in their community. There will be standards for safe and effective care; making sure that the CCOs do the responsible thing in delivering healthcare. They will be operating out of a global budget. There will be some assumptions going into this system. Data will be collected to make sure the assumptions are correct and if not, improvements will be made.

The system is person-centered with emphasis on independence. The vision of HB 3650 is to integrate physical, mental and oral health to eliminate the fragmentation of those three systems.

They want to get federal approval to blend Medicare and Medicaid for people that are eligible for both programs.

There are a couple of pilot projects in the state, proving that this type of organization can do the work. There is one in Bend that took the one hundred costliest Medicare patients. Using team-based care, they were able to decrease costs and reduce emergency room visits.

There is also a pilot program running currently in Portland. Care Oregon takes forty-one percent of the highest cost Medicaid patients and focuses on their care. They have been able to reduce hospital care by between sixteen to eighteen percent.

Through November 2011 there will be public input opportunities. There are four workgroups that are meeting once a month with public input. This information will filter up to the Oregon Health Policy Board. In November, the Legislature will be updated on the progress. In December, the plan will

be developed, drafting the proposal for the Legislature. HB 3650 requires the plan be submitted to the Legislature during the February short session for approval. If approved by the Oregon Legislature in February, the plan will be submitted in March to the Centers for Medicaid and Medicare Services in Washington, DC, to get their approval to launch the first CCO in July, 2012.

EXECUTIVE COMMITTEE ELECTION

There are three Executive Committee open positions; Vice Chairperson, CIL Representative and an At Large position. Mike Volpe is currently in the Executive Committee training position as an appointee of the SILC Chairperson.

ACTION • McKenzie nominated Sherry Stock for Vice Chairperson, seconded by Fox-Quamme. Nominations were closed. In favor of Sherry Stock as Vic-Chair: Ellis, Volpe, Stock, Samuelson, Melero, McKenzie, Lowther, Fox-Quamme, Hovey and Green. There were no votes in opposition or abstentions.

ACTION • Stock nominated Barry Fox-Quamme to be the CIL Representative, seconded by Hale. Nominations were closed. In favor of Barry Fox-Quamme as CIL Representative to the Executive Committee: Ellis, Volpe, Stock, Samuelson, Melero, McKenzie, Lowther, Hovey and Green. Fox-Quamme abstained. There were no votes in opposition.

ACTION • Stock nominated Ryan Green for the At Large position, seconded by Hale. Nominations were closed. In favor of Ryan Green as At Large Executive Committee member: Ellis, Volpe, Stock, Samuelson, Melero, McKenzie, Lowther, Fox-Quamme and Hovey. Green abstained. There were no votes in opposition.

2011-2013 SPIL PROGRESS & COMMITTEE REPORTS

EXECUTIVE COMMITTEE (EC) – One task of the EC is the evaluation of the SILC Executive Director each year. A survey was sent out to SILC partner agencies for their input. Ann Balzell will take the previous evaluation and the gathered input, put together a rough draft and then take it to the EC. After the EC has given their input, Ann will meet with Stephaine Parrish-Taylor the DSU Administrator, who is the supervisor of record, and Tina Treasure to go through the final evaluation.

MEMBERSHIP DEVELOPMENT COMMITTEE (MDC) – The MDC is reviewing the orientation materials that are sent to new members for needed revisions. There are two applicants currently under review.

SPIL COMMITTEE (SC) – Twice every year all of the Centers for Independent Living, the SPIL Signatories (OCB, OVRS and the SILC) fill out a report that tells how many activities they have done, what the outcomes are, what the barriers have been and the solutions they've tried under each of the SPIL goals and activities. The SC has broken into two work groups, one for needs assessment and one for monitoring and evaluation. Once the reports are in, the monitoring and evaluation group divides the reports among their members to look at different sections and provide a summary. Those summaries are compiled into a report that was included in this meeting packet.

Thursday, September 8, 2011, the SPIL Committee hosted an annual statewide meeting of their members, Executive Committee members, the Designated State Unit (DSU) representatives and all of the CIL Directors, to review the SPIL Evaluation Report Summary, discussing how things are going, barriers and possible solutions.

Areas with positive outcomes include:

- Partnership development
- Expansion of the Blue Path Project, through Lane Independent Living Alliance (LILA), as the affiliate of the Northwest ADA Center, and lead on the Blue Path Project. This project is designed to identify businesses that are accessible and post them on a Blue Path Web site, to assist the public in locating disability friendly businesses. This program has spread across the state, and more CILs are becoming involved with the program.
- The Association of Oregon Centers for Independent Living (AOCIL) now has their own Web site; www.aocil.org. AOCIL is also talking about hiring a part-time staff person to help with resource development and administrative tasks that are hard for CIL Directors to do.
- Several CILs are partnering with mentors through the Association of Programs for Rural Independent Living (APRIL). This means they are getting more training from their peers. The CILs in Oregon are also working together as peers, using their various expertise to train one another.

Priorities for improvement include:

- Collaboration with the Aging and Disability Resource Center (ADRC) project. Funding is minimal, so there are not a lot of staff resources at the state level to do all of the partnering activities they would like.

- Training opportunities for CILs on development of their three-year work plans.
- Eliminating gaps in peer support mechanisms. One gap that may need to be closed is the connection of OCB and OVRS consumers with CILs after training and hopefully after someone has found employment, so CILs can provide peer support for successful long-term employment. OCB is definitely interested in improving collaboration with CILs for their consumers.
- Investigating better methods to provide useful information to the public on available, accessible housing. Some of the Web sites that list accessible housing don't have any standards, so listed properties are often not really accessible.
- A change in approach to transitional services needs to be discussed due to the fact that the Oregon on the Move program has been suspended. It is important to start a relationship with consumers early on; not just at the time of transition. A foundation of familiarity is needed for a smooth transition.
- The Statewide Consumer Satisfaction Surveys were brought up and possibly need to change to fewer, more effective questions. The CILs need to work together with OCB and revise the questions, making them more effective. There is also a need to get more consumers involved in answering the questions, and there needs to be a consistent surveying methodology agreed to so data is solid and reliable.

COLLABORATION COMMITTEE (CC) – Written report only.

SECTION 121 PROJECTS • Dodie McKenzie, Grand Ronde 121 representative and Vocational Rehabilitation Counselor for the Grand Ronde Tribe, explained that the Rehab Act was amended in 1983 to add Section 121, for Native American Programs. Native Americans had the highest disability rate and were the least served by the State Vocational Rehabilitation (VR) programs. When the 121 grant awards are made, the tribes were mandated to set up cooperative agreements with the State program to receive the awards. There are now five Oregon tribes with 121 grants. The Grand Ronde Tribe and the Confederated Tribes of Warm Springs are the two that have been around long term, while three tribes have just recently received awards; the Confederated Tribes of Klamath, the Siletz and the Umatilla. Grand Ronde and Siletz are able to work only with their tribal members. Klamath and Warm Springs are able to work with any federally recognized tribal member that lives within a certain radius.

Because there are now five tribes in Oregon, the Rehabilitation Services Administration (RSA) is coming to Lincoln City to meet the Directors of the new programs.

STAFF REPORT & UPDATES • Tina Treasure

In addition to the written report, Tina reported that she recently met with a representative from the Federal Emergency Management Agency (FEMA). FEMA would like to step up emergency preparedness with the independent living philosophy; integrating people with disabilities into their systems, rather than creating a separate system for people with disabilities.

Tina also attended a meeting and wrote a support letter for a grant for a collaboration of agencies seeking to make it easier for people at the local level to find accessible housing. Included are the Seniors and People with Disabilities Division (SPD), Addictions and Mental Health (AMH) Division, and a state agency on housing. They want to bring the information from all of the entities with money for housing into a central resource.

ADJOURNMENT - Next Meeting • December 2 – Salem/Keizer area